

Nikita Volkov

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SUMMARY

I am a Technical Project Manager / Product Owner experienced in building and integrating SaaS solutions to interface with big data. Skilled in managing cross-functional teams using Agile Methodologies, I am able to work collaboratively with clients and engineers through the product development lifecycle, producing deliverables that meet customer requirements.

SKILLS

Project / Program Management, Product Ownership, Agile, Productboard, Trello, Jira, C, C++, SQL Server, Node.js, Angular, Python, Git

EXPERIENCE

Technical Program Manager II

Nylas

January 2022 - Present, Vancouver, BC

- Implemented an agile transformation strategy; transitioning the entire engineering org to Jira with a 20% increase in developer velocity.
- Introduced team insights and metrics to identify development bottlenecks and decreased release cycle time by 15%.
- Reduced bugs and outage incidents by 35% through identifying and allocating resources to problematic software components.
- Conceptualized new products during project execution and upsold to existing clients, adding 2+ million in ARR.

Technical Project Manager

Copperleaf Technologies

May 2019 - January 2022, Vancouver, British Columbia

- Led a team of 4 people in an Agile environment through the implementation of Copperleaf software to full completion.
- Developed two microservices to help clients expand their asset portfolio from 1000 units to well over 20 million.
- Coordinated with Engineering, Product, and Customer teams to scope and develop a C# and YAML based framework within a tight schedule.
- Optimized for over \$55 million dollar in savings for the first year.

Software Development Engineer / Product Owner

Voson Technologies

April 2017 - May 2019, Vancouver, BC

- Led a team of 3 engineers in the delivery of a rechargeable ring light hardware product.
- Owned Product and managed Agile backlog, sprints, standups, documentation, and automated testing.
- Led product strategy, gathered requirements, and received feedback from communicating technical concepts to non-technical audiences.
- Developed a robust interface with I2C, SPI, UART, CAN bus.

Technical Consultant (Contract)

Deloitte Canada

May 2018 - September 2018, Vancouver, British Columbia

- Managed a software roll-out with 5 IT Analysts and 2 Senior Analysts in various offices.
- Performed QA testing to verify successful software deployment on all machines with a 100% success rate.
- Saved over 30 working hours by creating an optimized local roll-out of end-of-lease laptops through an automated bar-code system.

PROJECTS

Brushless 3 Phase Motor Firmware Design

University of British Columbia • September 2017

- Designed a custom circuit board for an electric skateboard project in order to reduce the commute time around campus by 30%.
- Wrote a PCB firmware from scratch in C and ASM in order to increase flexibility of the system.
- Modified a Keil C51 C Compiler to boot-load a ported version of VESC 4.12 to a micro-processor.

Auto Parts Inventory Management with APIs and SQL Server

Volex Auto • June 2016

- Launched an inventory management software that incorporated numerous hardware peripherals on multiple computers.
- Matched and maintained a database of ~50 million different automotive part numbers.
- Interfaced with auto manufacturer APIs to increase part accuracy by 100%.

EDUCATION

Bachelors of Electrical Engineering

University of British Columbia • Vancouver, British Columbia

Bloomberg Market Concepts

Sauder School of Business • Vancouver, British Columbia

Microsoft Office Specialist

Certiport Canada • Vancouver, British Columbia